

Percent Submittable: 11.7% Submittable: 35 Needed: 300 Submittable Date Range: Sep 18, 2024 — Sep 17, 2025

CURRENT DATE RANGE
Apr 1, 2025 — Jun 30, 2025

PREVIOUS DATE RANGE
Jan 1, 2025 — Mar 31, 2025

Dimension	Previous Score	Current Score & Benchmark	n-size	Difference
Care Coordination	85.7%	<div> <div>93.0%</div> <div>71.7%</div> </div>	10	7.3% ↑
Cleanliness	57.1%	<div> <div>77.8%</div> <div>69.5%</div> </div>	9	20.7% ↑
Communication About Meds	80.0%	<div> <div>71.7%</div> <div>61.2%</div> </div>	6	-8.3% ↓
Communication with Doctors	85.7%	<div> <div>90.0%</div> <div>80.1%</div> </div>	10	4.3% ↑
Communication with Nurses	94.4%	<div> <div>100.0%</div> <div>79.6%</div> </div>	10	5.6% ↑
Discharge Information	80.0%	<div> <div>88.9%</div> <div>87.4%</div> </div>	9	8.9% ↑
Information About Symptoms	83.3%	<div> <div>85.7%</div> <div>72.4%</div> </div>	7	2.4% ↑
Overall Rating of Hospital	83.3%	<div> <div>100.0%</div> <div>71.6%</div> </div>	9	16.7% ↑
Responsiveness of Hospital Staff	41.7%	<div> <div>100.0%</div> <div>62.6%</div> </div>	9	58.3% ↑

Dimension	Previous Score	Current Score & Benchmark	n-size	Difference
Restfulness of Hospital Environment	51.6%	<div> <div>85.9%</div> <div>57.3%</div> </div>	10	34.3% ↑
Would Recommend Hospital	85.7%	<div> <div>100.0%</div> <div>72.1%</div> </div>	9	14.3% ↑

Report Built On	09/17/2025
View By	
Include Percentile Rank	Yes
Group By	Dimension
Comparisons	
Target	Benchmark
Benchmark	NRC Average
Benchmark Quarter	Q1 2025
Filters	
CCN	All
Dimension	Care Coordination, Care Transitions, Cleanliness, Communication About Meds, Communication with Doctors, Communication with Nurses, Discharge Information, Information About Symptoms, Overall Rating of Hospital, Responsiveness of Hospital Staff, Restfulness of Hospital Environment, Would Recommend Hospital
Locations	All
Time Period	Last Quarter (Q2 2025)