



MISSION

It is our mission to deliver quality healthcare to the residents of and visitors to BigBearValley through the most effective use of available resources.

VISION

To be the premier provider of emergency medical and healthcare services in our BigBearValley.

BOARD OF DIRECTORS BUSINESS MEETING AGENDA

WEDNESDAY, NOVEMBER 12, 2025 @ 1:00 PM

CLOSED SESSION 1:00 PM HOSPITAL CONFERENCE ROOM

OPEN SESSION @ APPROXIMATELY 2:00 PM HOSPITAL CONFERENCE ROOM

41870 GARSTIN DRIVE, BIG BEAR LAKE, CA 92315

(Closed Session will be held upon adjournment of Open Session as noted below. Open Session will reconvene @ approximately 2:00 p.m. –Hospital Conference Room 41870 Garstin Drive,

Big Bear Lake, CA 92315)

Copies of staff reports or other written documentation relating to each item of business referred to on this agenda are on file in the Chief Executive Officer's Office and are available for public inspection or purchase at 10 cents per page with advance written notice. In compliance with the Americans with Disabilities Act and Government Code Section 54954.2, if you need special assistance to participate in a District meeting or other services offered by the District, please contact Administration (909) 878-8214. Notification at least 48 hours prior to the meeting or time when services are needed will assist the District staff in assuring that reasonable arrangements can be made to provide accessibility to the meeting or service. DOCUMENTS RELATED TO OPEN SESSION AGENDAS (SB 343) -- Any public record, relating to an open session agenda item, that is distributed within 72 hours prior to the meeting is available for public inspection at the public counter located in the Administration Office, located at 41870 Garstin Drive, Big Bear Lake, CA 92315. For questions regarding any agenda item, contact Administration at (909) 878-8214.

OPEN SESSION

1. CALL TO ORDER

Steven Baker, President

2. PUBLIC FORUM FOR CLOSED SESSION

This is the opportunity for members of the public to address the Board on Closed Session items.

(Government Code Section 54954.3, there will be a three (3) minute limit per speaker. Any report or data required at this time must be requested in writing, signed and turned in to Administration. Please state your name and city of residence.)

3. ADJOURN TO CLOSED SESSION*

CLOSED SESSION

1. CHIEF OF STAFF REPORT/QUALITY IMPROVEMENT: *Pursuant to Health & Safety Code Section 32155

- (1) Chief of Staff Report

2. HOSPITAL QUALITY/RISK/COMPLIANCE REPORTS: *Pursuant to Health & Safety Code Section 32155

- (1) Risk
- (2) QI Management Report

3. REAL PROPERTY NEGOTIATIONS: *Government Code Section 54956.8

- (1) Location to be announced

4. TRADE SECRETS: *Health and Safety Code Section: 32106 & Civil Code 3426.1 *California Government Code 11126

- (1) Strategic Plan (MAP) (Anticipated Disclosure 12/10/25)
- (2) New Physician Groups (Anticipated Disclosure 12/10/25)

OPEN SESSION

1. CALL TO ORDER

Steven Baker, President

2. ROLL CALL

Shelly Egerer, Executive Assistant

3. FLAG SALUTE

4. ADOPTION OF AGENDA*

5. RESULTS OF CLOSED SESSION

Steven Baker, President

6. PUBLIC FORUM FOR OPEN SESSION

This is the opportunity for persons to speak on items of interest to the public within subject matter jurisdiction of the District, but which are not on the agenda. Any person may, in addition to this public forum, address the Board regarding any item listed on the Board agenda at the time the item is being considered by the Board of Directors. *(Government Code Section 54954.3, there will be a three (3) minute limit per speaker. Any report or data required at this time must be requested in writing, signed and turned in to Administration. Please state your name and city of residence.)*

***PUBLIC RESPONSE IS ENCOURAGED AFTER MOTION, SECOND AND
PRIOR TO VOTE ON ANY ACTION ITEM***

7. DIRECTORS' COMMENTS/RECOGNITIONS/ACKNOWLEDGEMENTS

8. INFORMATION REPORTS

A. Foundation Report

Holly Elmer, Foundation President

B. Auxiliary Report

Judy Moody, Auxiliary President

9. CONSENT AGENDA*

Notice to the Public:

Background information has been provided to the Board on all matters listed under the Consent Agenda, and the items are considered to be routine by the Board. All items under the Consent Agenda are normally approved by one (1) motion. If discussion is requested by any Board Member on any item; that item will be removed from the Consent Agenda if separate action other than that as stated is required.

A. October 08, 2025 Business Board Meeting Minutes: Shelly Egerer, Executive Assistant

B. October 08, 2025 Special Business Board Meeting Minutes: Shelly Egerer, Executive Assistant

C. October 2025 Human Resource Report: Erin Wilson, HR Director

D. October 2025 Plant and Maintenance Report: Michael Mursick, Plant & Maint. Manager

E. October 2025 Infection Control Report: Heather Loose, Infection Preventionist

F. Committee Meeting Minutes

(1) September 02, 2025 Finance Committee Meeting

10. OLD BUSINESS*

- None

11. NEW BUSINESS*

A. Discussion and Potential Approval of the Following Service Agreements:

(1) Teleconnect Therapies Clinic Service Agreement

(2) Jeffrey Orr, MD Hospitalist Service Agreement

(3) John Zamarra, Clinic Service Agreement

(4) The Experience Lab Service Agreement

12. EXECUTIVE REPORTS

A. Acceptance of Ovation Report

Suzette Duhe w/Ovation

(1) November 2025

B. Acceptance of the CEO Report

Evan Rayner, Chief Executive Officer

(1) October 2025

C. Acceptance of the Finance Report

Jim Schlenker, Chief Financial Officer

(1) September 2025

D. Acceptance of COO & CNO Report

Kerri Jex, Chief Operating Officer & Chief Nursing Officer

(1) October 2025

13. ADJOURNMENT*

*** Denotes Possible Action Items**